



# Terms & Conditions

## TERMS & CONDITIONS

### PARTY HIRE

Before delivery is agreed, customer must have provided written acknowledgement that they agree to these following terms & conditions: they agree to these following terms & conditions:

Payment must be received online before delivery.

Toys must remain within the address that has been agreed in booking. DO NOT TAKE TOYS INTO PUBLIC AREAS. (this includes parks, play areas, roads and public greens where other children may come into contact with them.)

If toys are damaged during the duration of hire Ride On Time are within their right to retain damage deposit to the cost of replacing a part or replacing the vehicle.

If the toy is returned in an unclean/unfit condition Ride On Time are within their right to retain damage deposit to cover the cost of cleaning materials and cleaning time.

Hirers must ensure toys are not left outside during wet weather. They must be protected and under cover.

Ride On Time accepts no liability for any accidents or injuries that occur during the hire period.

MAXIMUM AGE FOR CHILDREN USING THE TOYS IS 5 YEARS OLD.

Toys are hired for the agreed hire time only. Ride On Time are within their right to remove vehicles if beyond the agreed hire time.

PLEASE EMAIL BACK TO RIDE ON TIME THAT YOU HAVE READ & AGREED TO THESE TERMS & CONDITIONS.

[info@rideontimehire.com](mailto:info@rideontimehire.com)

Do call us if you wish to discuss any of the content of these terms & conditions.

Our number is 07789887636



## Refund policy for pay as you go play sessions

*As places limited we are unable to refund tickets unless the cancellation is due to a Covid-19 related issue such as illness or self isolation.*

*If we receive appropriate notice of cancellation or if we are able to refill the vacancy, we will endeavour to reschedule the booking to an alternative date.*